

## COVID – 19 GENERAL INFORMATION

*The following is provided as general information only and is not medical advice.*

*Please consult with a physician or medical center directly*

### **What Is COVID-19?**

It is a respiratory disease caused by SARS-CoV-2; a new coronavirus discovered in 2019.

### **How Does it Spread?**

This infection spreads from person to person, mainly through respiratory droplets. These droplets are released into the air when a person talks, sings, coughs, or sneezes. During the first wave, older adults (60 years and above) were more susceptible. In the second wave, caused likely by mutant strains, younger age groups have also been affected. Mutant strains are more contagious or spread faster.

### **COVID-19 Symptoms to Look for**

Symptoms may appear 2-14 days after exposure to the virus.

Symptoms can be mild to moderate, severe, or critical.

*Common symptoms:* Fever (with or without chills), body ache, shortness of breath, cough, sore throat, headache, a loss of sense of taste or smell, nasal congestion, fatigue, and muscle soreness. A person who is infected may have a few or many of these symptoms.

*Less common symptoms:* Loss of appetite, vomiting, loose stools, abdominal pain, extreme weakness in the body, hearing loss, conjunctivitis, dryness of mouth etc

*Asymptomatic:* No symptoms yet can carry and spread infection through respiratory droplets.

### **Ways to Prevent Spread of COVID-19**

#### **Avoid the 3 C's:**

1. Closed spaces with poor ventilation,
2. Crowds (more than 2 people),
3. Close contact.

#### **Follow the 3 W's:**

1. **Watch** your distance (social distancing of at least six feet or 2 arms' length).
2. **Wear** a double mask: A surgical mask underneath covered with an N95 mask is recommended. The mask should cover the nose and mouth well, without leaving any gaps. Avoid touching your nose, mouth, or eyes with your hands.
3. **Wash** your hands: Wash hands with soap and water frequently, for at least 20 seconds. If soap and water are not available, hand sanitizer with at least 60% alcohol can be used.

#### **Others:**

1. Clean and sanitize surfaces such as tables, doorknobs, light switches faucets, and so on several times in a day.
2. Stay home if you have any symptoms of COVID-19.

## **Vaccination Is Important**

COVID-19 vaccines are safe, effective, and reduce the risk of severe illness. Based on the data available, the chances of getting COVID-19 after vaccination are substantially reduced. Even if one does get it, the vaccine will prevent severe illness.

Getting vaccinated can also help protect the people around you.

Vaccinations are the best protection against COVID-19 infection.

## **Early Detection Steps**

1. *Isolate yourself:* If you notice symptoms of COVID-19 such as fever, cough, shortness of breath, tiredness, or any of the others, isolate yourself in a separate space in your home or elsewhere. Wear a mask if you must step outside the room.  
*Isolation is recommended for at least 10 days after onset of symptoms and 3 days after fever stops. It is not necessary to repeat COVID test to get a negative report thereafter.*
2. *Get a COVID test done:* It is advisable to get a COVID test done if there are COVID-like symptoms. Do not delay.
  - Consult a doctor immediately. A prescription is required for a COVID test.
  - Get a test done in a hospital or diagnostic centre. Wear double mask, sanitize hands, and maintain social distancing as you step out.
  - Or book a home sample collection for a COVID test. This is a safer option. It might take a day or two for you to get your slot. Once the sample is collected, the report is generally sent to your mobile. Several diagnostic labs offer this facility.

An RT-PCR Test (reverse transcription polymerase chain reaction) is recommended as it is the most sensitive test available. A naso-pharyngeal swab (nose and throat) is collected as a sample.

## **RT PCR Test Results:**

1. *COVID positive:* Isolate and start immediate treatment in consultation with a doctor.
2. *COVID negative:* When there are no symptoms and test result is negative, that is great!
3. *False negative:* Sometimes the symptoms persist, and the test result is negative. In this scenario, one must be very cautious and keep monitoring temperature and oxygen levels. In case of emergency, contact hospital immediately.

## **If One Is COVID Positive and in Home Isolation:**

1. *Consult a doctor and start on the advised medication:* Usually for fever and body ache Dolo 650 mg can be taken as per doctor's advice. It is good to maintain the body temperature below 100°F. In some cases, antibiotics, inhalers, nebulizers, steroids, anticoagulants may also be recommended as per the patient's need and progress of the condition. Usually, some lab tests are advised by the doctor or a CT scan, only if required. The lab samples can be collected at home whenever possible.
2. *Thermometer and pulse oximeter:* Use them for regular self-monitoring. Update your doctor regularly.
3. *Rest and nutrition:* Get sufficient rest. Maintain a healthy and nutritious diet. Drink water and fresh juice to keep yourself well-hydrated.
4. *Self-monitoring:* Check temperature every few hours with the help of a thermometer. Check oxygen saturation every few hours with the help of a pulse oximeter. If temperature remains normal (97°F-99°F), hospitalization is not required. To help with shortness of breath, one can

be in prone position, for the not-so-sick patient; do deep breathing exercises and use spirometer to regain strength.

5. *Seek hospital admission:* Use government helpline or directly contact a private hospital to do this if:
  - Temperature remains above 100°F despite medication,
  - Pulse exceeds 100 heartbeats per minute or oxygen saturation (SpO2) falls below 95%,
  - Persisting cough and difficulty in breathing/shortness of breath,
  - Loss of appetite, confusion, persistent pain, or pressure in the chest etc.

Use the government helpline to book a bed, as per the system in your city.

If getting a bed is taking time, get external oxygen support at home or in an interim clinic or a hospital emergency room.

## FREQUENTLY ASKED QUESTIONS (FAQS):

### 1. How does one book a Hospital bed under BBMP Quota?

Hospital admission can be done under the BBMP quota using the steps below. Or one can contact private hospitals directly.

**Step 1:** Call 1912 and press 1 (Keep trying repeatedly, it might take up to 10 mins to get through).

**Step 2:** Keep SRF ID & BU number ready and call BBMP War Room. Phone numbers are provided for each zone.

**SRF ID** is a 13-digit number sent via mobile phone sent to anyone who takes a COVID test.

**BU number** is a 6-digit unique number generated by BBMP, only for patients who test positive for COVID 19. If you didn't receive this, visit:

<https://www.COVIDwar.karnataka.gov.in/service1>

**Step 3:** If you do not have BU number and urgently need a bed, Call 1912 or 108

**Step 4:** If you have SRF ID & BU number ready, call BBMP War Room.

Also have the patient's photo ID, mobile number, and attender/caretaker's mobile number handy before calling an ambulance.

**LIVE BBMP COVID-19 Hospital Bed Status:** <https://bbmpgov.com/chbms/>

**BRUHAT BENGALURU MAHANAGARA PALIKE**  
N.R. Square, Bengaluru - 560 002.

**PUBLIC NOTIFICATION**  
**BENGALURU COVID-19 HELPLINE 1912**

**Dear citizens of Bengaluru,**  
For any Covid-19 related assistance on the following subjects, please reach out to **BBMP Helpline number 1912**.

**For Direct Assistance on**

- Hospital Bed Blocking and Admission
- Covid Care Centre Bed Blocking and Admission
- BBMP Ambulance Facility
- Home Isolation Support

**BBMP ZONAL 24/7 HELPLINE NUMBERS**

- East Zone : 7411038024 / 9886496295
- West Zone : 080-68248454
- South Zone : 8431816718
- Mahadevapura Zone : 080-23010101/23010102
- Bommanahalli Zone : 8884666670
- Yelahanka Zone : 9480685964
- R.R. Nagar Zone : 080-28601050
- Dasarahalli Zone : 080-29590057/29635904/5906

**For information on Covid related queries, Covid Testing Centres, Covid Vaccination Centres, Medical Advice on Covid Symptoms call APHAMITHRA Helpline 14410**

**For emergency cases, Ambulance Facility and Inter Hospital Shifting of COVID-19 Patients call Helpline 108**

Early detection of Corona virus will help us stop its spread to others. Bruhat Bengaluru Mahanagara Palike seeks your cooperation to voluntarily come forward for testing if you have symptoms. Please do not be afraid of getting tested as majority of the people who get tested at early stages recover fast.

**Join hands with BBMP to defeat Corona Virus**

General public should compulsorily follow these guidelines and help in preventing the spread of COVID-19

**Rakesh Singh, IAS**  
Administrator, BBMP

**Gaurav Gupta, IAS**  
Chief Commissioner, BBMP

As is enshrined in our Constitution, to uphold and protect the sovereignty, unity and integrity of India is the fundamental duty of every citizen of the country.

## 2. Information to keep ready before booking a BBMP hospital bed in Bangalore

Name:

Age/ Gender:

Home Address/ Location: (Full address):

Symptoms:

SPO2 (with Oxygen support %):

SPO2 (without Oxygen support %):

Patient in (Home/Hospital/PHC/CCC):

If in Hospital/CCC mention name:

Ward Number/Name (mandatory for RAT +ve):

COVID Test (RTPCR/RAT/Antigen/Antibody/Not Done):

CT Scan:

SRF number:

BU number:

COVID result (Positive/Negative):

Attendant name:

Relationship:

Patient/Attendant mobile number:

Co-morbid conditions (BP, Sugar, Heart conditions...):

Preferred hospital (Govt/Pvt./Any):

Type of Bed Required (General/HDU/ICU/Ventilator):

## 3. Real-time private hospital bed status

<https://searchmybed.com/#/p/public-portal>

## 4. What are the types of COVID tests available?

### a. RT-PCR Test (reverse transcription polymerase chain reaction)

This test can detect the antigens in the body to confirm infection. It is a sensitive test and can detect the infection quite early on. A naso-pharyngeal swab (nose and throat) is collected. The report is accepted by all institutions—BBMP, private hospitals, airlines, offices etc. The cost of this test is generally Rs.800 or more.

### b. ABBOTT

It's a recent test. A naso-pharyngeal swab is done. It is a faster test, results given within an hour. It's expensive and is done at select hospitals and labs.

### c. RAT (Rapid Antigen Test)

Again, naso-pharyngeal, fast but not sensitive enough. It can sometimes give a false negative report.

## 5. What are the documents required for a COVID test?

- Prescription for a COVID-19 test from a qualified physician,
- Government photo-ID (Adhar Card),
- Duly filled referral form.

A registered mobile number is to be provided. The report and any further calls from BBMP will be directed to this number. In case of more than one person being infected in a family, one phone number would suffice for a family. OTPs will be sent and calls made to this one number.

## 6. What is some important information to have for booking a hospital bed through BBMP, in Bangalore?

In Bangalore, the following numbers are generated:

An **SRF ID (Specimen Referral Form ID)** number is generated in the RT-PCR app when an individual gets a test done. A **BU/BR (Bengaluru Urban/Bengaluru Rural) number** is then generated (typically in 8-10 hours). Please keep these numbers handy. You will get calls from the BBMP/Apthamitra helpline (14410). They will ask you for your address, check if you are at home, what your symptoms are. If you do not get calls, contact your lab to enquire if these numbers are updated with the government.

- a. **SRF ID** is a 13-digit number sent via mobile phone or can also be collected as a printed report. This is sent to every person who takes up a COVID test.
- b. **BU number** is a 6-digit unique number generated by BBMP, only for patients who test positive for COVID-19. This is generated only if the COVID test report is updated by the testing centre on ICMR Portal. One must follow up with the testing centre to ensure that this is done. The number is sent via sms. If you do not receive it, visit the website below to check for it.  
<https://www.COVIDwar.karnataka.gov.in/service1>  
If you do not have BU Number and urgently need a bed, Call 1912 or 108.

**7. Should one get an X-ray or CT scan after a COVID positive result?**

Not required. These are to be done only if advised by a doctor. Doctors recommend these tests when the infection has spread deeper into the lungs.

**8. How to check oximeter reading?**

Turn on the pulse oximeter and ensure that the digits are visible.  
Insert the middle finger or any other finger correctly within the oximeter. Allow few seconds for the pulse oximeter to detect the pulse and display the oxygen saturation (SpO2). Check the reading. Normal SpO2 is 95% or above. If it is below this reading, seek oxygen support.

**6-minute walk test:** To confirm SpO2 value, one can walk for 6 minutes with the oximeter on the finger and check the value after the walk. If the value dips below 95%, it is a matter of concern. If the patient is elderly or has asthma, please do not insist on a 6-minute walk.

**9. Why get a COVID-19 vaccine?**

COVID-19 vaccines are safe, effective, and reduce the risk of severe illness.  
Based on the data available from the usage of other vaccines and from the carefully evaluated clinical trials that are available for COVID-19 vaccines, the chances of getting COVID-19 are substantially reduced. Even if one does get it, the vaccine will keep you from getting severely ill. Getting vaccinated can also help protect the people around you.  
Vaccinations are the best protection against COVID-19 infection.  
<https://www.cdc.gov/coronavirus/2019-ncov/vaccines/vaccine-benefits.html>

**10. Which is the best COVID-19 vaccine?**

India has used Covishield and Covaxin thus far. It has recently brought in Sputnik V vaccine. Studies have shown that all of them are safe and effective. The most important thing is to get the vaccine as soon as it is available. The recommended second dose must be followed up as per the specific timeline suggested for each vaccine.

So, any vaccine that is available is the best one.

**11. What are the side effects that one can expect after vaccination?**

Most people experience some pain/discomfort at the site of injection.

There can be mild fever, chills, palpitations sometimes. Usually, one does not require hospitalization.

Some people may present with an allergic reaction to the vaccine. This requires immediate medical attention. After vaccination, one must be in the hospital or clinic for 30-60 minutes. If there is such a reaction, emergency help can be offered.

People on medication or with co-morbidities must consult their doctors before going in for vaccination.

**12. What are some instructions to be given to the caregiver of a COVID patient?**

One family member can be assigned as a caregiver. It is better for the caregiver to stay in a separate room and only see the patient when required.

- ✓ Always wear a mask when with the patient.
- ✓ Front portion of the mask should not be touched or handled during use.
- ✓ Wash hand frequently, especially after working with the patient in any way.
- ✓ Caregiver should also monitor their own health by checking temperature, oxygen saturation, pulse etc. regularly, so that signs of COVID can be picked up early.
- ✓ When the caregiver is no longer taking care of the patient, he or she must home quarantine before mingling with other family members. Home quarantine is usually recommended for 14 days.

**13. Should I stock medicines like Remdesivir or oxygen cylinders?**

There is no need to stock up on these items. But, be aware of how to procure it, if required.

Hiring an oxygen concentrator is a good option. But, before hiring one, do check with the doctor on the capacity and model of the concentrator to be hired. In case a patient is well and has co-morbidities, a doctor may advise getting a concentrator at home as a precautionary measure.

**14. Quarantine Vs Isolation**

**Quarantine** is restricting movement of people who may have been exposed to the virus, to check if they are developing any symptoms.

**Isolation** is separating the suspected and/or infected person from those who have not contracted the virus.

## OTHER IMPORTANT INFORMATION:

### 1. Prone Position

#### **IMPORTANCE OF PRONE LYING**

- Prone positioning improves ventilation, keeps alveolar units open and breathing easy.
- Prone positioning is required only when the patient feels difficulty in breathing and the SpO<sub>2</sub> decreases below 94 (less than 94).
- Regular monitoring of SpO<sub>2</sub>, along with other signs like temperature, blood pressure and blood sugar, is important during home isolation.
- Missing out on hypoxia (compromised Oxygen circulation) may lead to worsening of complications.
- Timely prone positioning and maintaining good ventilation could save many lives.

#### **POSITIONING OF PILLOW**

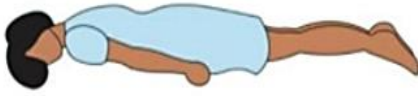
- One pillow below the neck
- One or two pillows below the chest through upper thighs
- Two pillows below the shins

#### **Caution:**

- Avoid prone positioning for an hour after meals
- Maintain prone positioning for only as much time as is easily tolerable
- One may prone for up to 16 hours a day, in multiple cycles, as felt comfortable
- Pillows may be adjusted slightly to alter pressure areas and for comfort
- Keep a track of any pressure sores or injuries, especially, around bony prominences



1. 30 minutes – 2 hours: laying on your belly



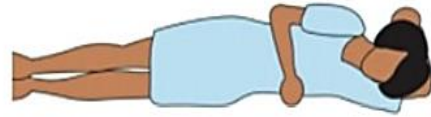
2. 30 minutes – 2 hours: laying on your right side



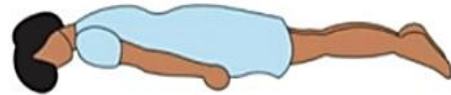
3. 30 minutes – 2 hours: sitting up



4. 30 minutes – 2 hours: lying on your left side



Then back to Position 1. Lying on your belly!



Self Positioning Guide\_Elmhurst Hospital\_SB

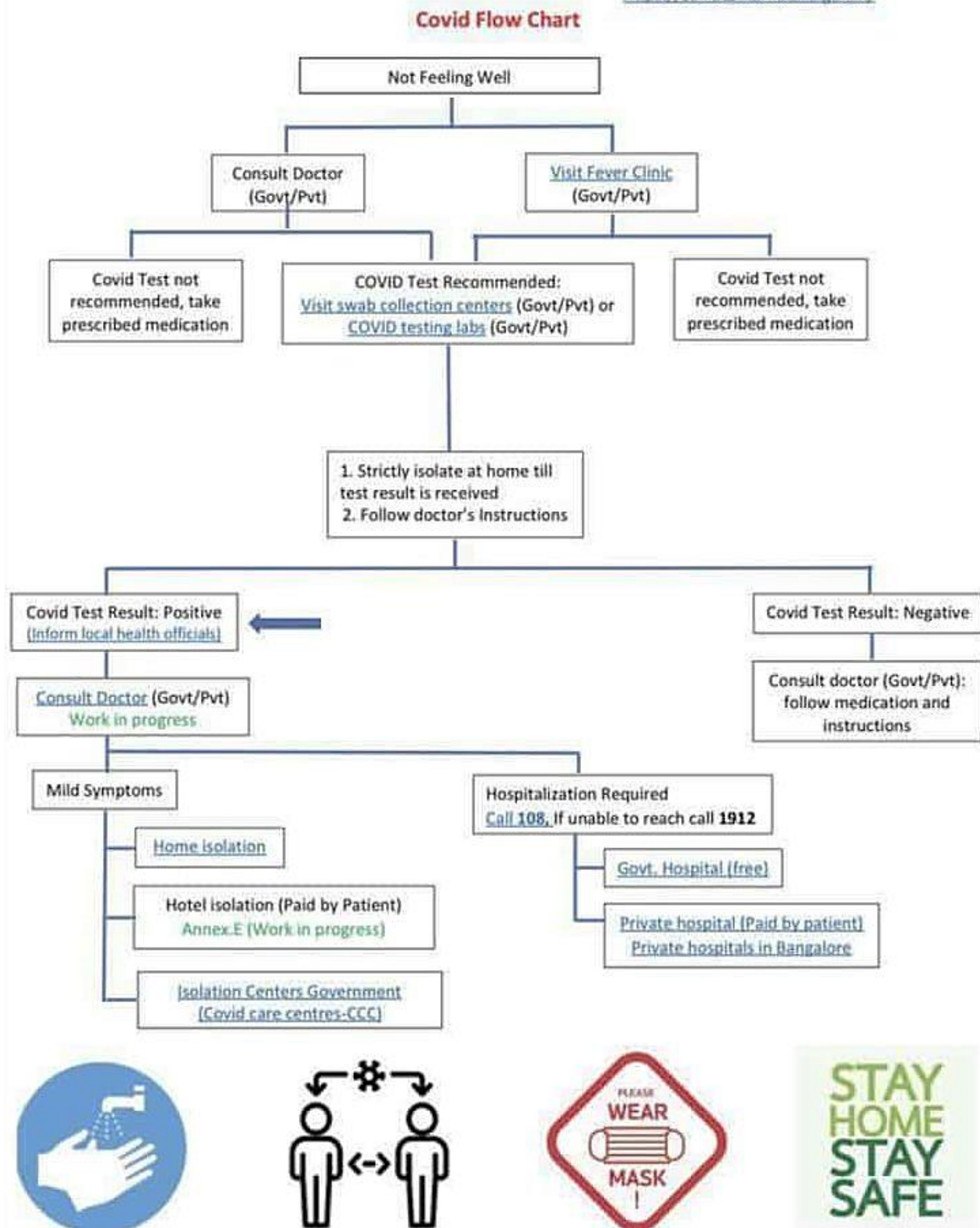
<https://www.mohfw.gov.in/pdf/COVID19ProningforSelfcare3.pdf>

## 2. BBMP COVID Flow Chart

Emergency medical support: 104/ 9745697456

Apthamitra Helpline: 14410

<https://covid19.karnataka.gov.in/>



[https://COVID19.karnataka.gov.in/storage/pdf-files/COVID%20Flow%20Chart%20\(E\).pdf](https://COVID19.karnataka.gov.in/storage/pdf-files/COVID%20Flow%20Chart%20(E).pdf)